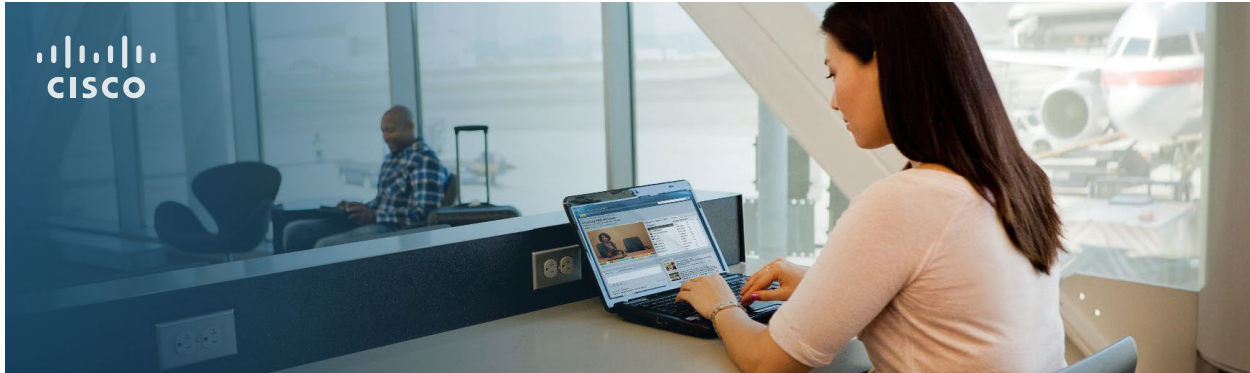


# Cisco Learning Network Frequently Asked Questions (FAQs)



This document answers some of the most commonly asked questions about the Cisco Learning Network. We hope you find the following answers useful in familiarizing yourself with the Cisco Learning Network community. For help or further questions, please connect with the [Community Management Team here](#).

**Q: How do I get started?**

**A:** Visit the [Getting Started page for a simple step-by-step guide](#).

**Q: What is the Cisco Learning Network all about?**

**A:** The Cisco Learning Network is a social learning community focused on IT networking technologies. The mission of the Cisco Learning Network is to provide learning tools, IT training resources, and industry guidance to anyone interested in building an IT career through Cisco certifications. The free certification preparation materials offered on the Cisco Learning Network are an advantageous supplement to a complete self-study program.

**Q: I'm new to the IT field. Is the Cisco Learning Network appropriate for me?**

**A:** Of course! The Cisco Learning Network was designed for all levels of IT enthusiasts, especially those seeking support and information about building a career in IT. The discussion forums are open and friendly and provide a supportive environment in which to ask questions regardless of your level of knowledge.

**Q: What are the guidelines for using the Cisco Learning Network?**

**A:** We want all members of the Cisco Learning Network to be able to participate in a thriving online environment that respects everyone. Please visit the [Acceptable Use Agreement document](#) for a detailed explanation of the community's usage guidelines.

**Q: Where can I get help?**

**A:** We have friendly, helpful community managers, moderators, and VIPs, who keep the community discussion areas professional and inclusive. [Visit the About Us page to connect with the Community Management Team.](#)

**Q: Is there a mobile version of the Cisco Learning Network?**

**A:** Visit [The Cisco Learning Network on the Jive Mobile App](#) and follow the directions provided. Doing so allows you to participate in the community and to further leverage the valuable Cisco Learning Network resources.